

INFORMATIONAL LETTER NO. 2175-MC-FFS-CVD

DATE: October 19, 2020

TO: All Iowa Medicaid Skilled Nursing Facilities (SNF) and Nursing Facilities (NF) providers, Program of All Inclusive Care for the Elderly (PACE) providers, and Hospice providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS), Coronavirus Disease (CVD)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: COVID-19 Relief Rate (CRR) Add-on Payments for Hospice providers

EFFECTIVE: Upon Receipt

As first announced in Informational Letter [2146-MC-FFS-CVD](#)¹, COVID-19 Relief Rate (CRR) payments are available to Medicaid certified skilled nursing facilities (SNF) and nursing facilities (NF) during the period of the federal public health emergency (PHE).

The full \$300 CRR payment will be made to the hospice provider, who will pass-through the full amount to the SNF or NF for the purpose of unexpected costs when caring for Medicaid members who are residing in an isolation unit, pending or diagnosed with COVID-19. The CRR payment is in addition to the already established room and board expenses assessed at the 95 percent pass-through.

The effective date a hospice provider could bill the CRR payments is beginning March 13, 2020, and extending through the end of the federal PHE declaration.

Questions about COVID-19 Relief Rates payments can be submitted to:

Amerigroup: AmerigroupPSO@Amerigroup.com or by calling 1-800-454-3730

Iowa Total Care: providerrelations@iowatotalcare.com or by calling 1-833-404-1061

Iowa Medicaid Enterprise: imeproviderservices@dhs.state.ia.us

For additional questions, please contact Iowa Medicaid Enterprise, Provider Services at 1-800-338-7909.

¹ https://dhs.iowa.gov/sites/default/files/2146-MC-FFS-CVD_Covid-19_Relief_Rate.pdf